

# GENERAL MANAGER UPDATE

## ***"Grow the Business, to Grow the Inmate Workforce"***

As the General Manager for the Prison Industry Authority (PIA), it is a privilege to be creating a new direction for the organization. My vision for PIA is, "Grow the Business, to Grow the Inmate Workforce." To achieve this vision we will:



**Pursue Business Success...**by developing new strategic business planning practices;

**Enjoy Customer Satisfaction...**by enhancing relationships with our customers;

**Advance Inmate Workforce Development...**by pursuing business success and enhanced customer service, our inmate workforce will grow. Employing more inmates and parolees will mean **safer prisons and safer communities.**

I look forward to forming new partnerships and serving our customers, as we move to implement a new vision for PIA.